



VicNet is an online portal that allows you to access the Raiders Hockey Club Volunteer Database. Through this portal you can:

- Receive news and messages from Raiders HC
- View and manage your schedule (sign up for shifts)
- Review your service history
- Keep your personal information up-to-date

You can use the VicNet or VicTouch apps to access the portal using a mobile device. The apps are available on iOS and Android devices and can be downloaded from the App Store or on Google Play

- 1. Download the VicNet App
- 2. Open App, sign in using your email address/password
- 3. Access the calendar to be able to sign up and view upcoming shifts

To remove a shift – please contact the Director of Volunteers at <u>director-volunteers@raidershc.ca</u>

• This function has been disabled in the system so that shifts cannot be cancelled without giving notice, thereby potentially avoiding having no volunteers available for a specific shift at the last moment.

To access VicNet from a laptop, please use the following link:

https://www.volgistics.com/vicnet/588264

For additional support, please access the following link for assistance:

https://www.volgistics.com/ex/help.dll?ACT=21&TOPIC=4010

