



Volunteer Commitment – Frequently Asked Questions

Why does Raiders Hockey Club require a mandatory Volunteer Commitment?

The Volunteer policy has been introduced to encourage members to step forward and get involved. The Volunteer policy ensures that all families contribute to the success of the season by actively supporting both team and association level activities.

What are the required number of volunteer hours?

Each season, members must fulfill the following minimum commitment:

- **5 Association-Level Hours per FAMILY** (regardless of the number of players registered)
- **15 Team-Level Hours per PLAYER** (if you have more than 1 child playing, hours are tracked **per player**)

I am a Coach who has 2 Raiders players, will I have to volunteer 15 hours on both teams?

No. The Manager Role and Coach Role will EXEMPT families from the per player rule. Managers and coaches may volunteer to support other teams to help them run effectively, however, it will be up to them to come forward when available, tasks should not be added for these families without a conversation.

What is the Volunteer Commitment Fee?

The Volunteer Commitment Fee is **\$800 per family per season**. This fee is not meant to be collected, it exists to emphasize the importance of every family's contribution. We would rather have your time and participation than your money.

Last year, our team had 18 players on it. Will there be enough roles for each team member?

Yes. This year, each team will receive a form that is tailored to ensure there are enough roles for each family. The goal is to ensure every family is pitching in to assist the team in some form.

How are volunteer hours tracked?

- **Association-Level hours:** Logged through official sign-ups (e.g., SignUpGenius) and tracked by the club
- **Team-Level hours:** Tracked by your team manager throughout the season. It is each family's responsibility to ensure their hours are accurately recorded and submitted.

What happens if I do not complete my volunteer hours?

If a family does not meet its full volunteer requirement by the end of the season, the **Volunteer Commitment Fee** of **\$800** will be invoiced. Payment is due within 30 days and will be added to your Hockey Canada Registry (HCR) account. Families with unpaid volunteer fees will not be able to:

- Register with Raiders Hockey Club or another Hockey Canada Minor Hockey Association
- Transfer to another Hockey Canada Association

Can I carry over hours to next season or volunteer early?

No. Volunteer hours are applied **only to the current season**, which runs until **March 31**. We need volunteers every season to support our teams.

